

Business Continuity & Disaster Recovery Policy

1. Policy Statement

SeenEm® maintains robust business continuity and disaster recovery arrangements to ensure operational resilience.

2. Scope

Covers system failure, cyber incidents, data loss, disasters and operational disruption.

3. Business Continuity Planning

Plans are in place to maintain critical services and minimise disruption.

4. Disaster Recovery

Includes:



- UK-based hosting
- Secure backups
- Redundancy and failover
- Regular testing

5. Incident Response

Major incidents are escalated and managed under defined response procedures.

6. Responsibilities

Senior management is responsible for maintaining and testing continuity plans.

7. Review

Reviewed annually by the Board of SeenEm®.



Approved by: The Board of SeenEm®

Review frequency: Annual

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